



Connecticut Center for Advanced Technology
Connecticut Quality Council

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About the instructor: Mr. Robert Yenker

Bob began working with productivity improvement concepts as a plant manager in the early 1980's and leveraged that "Learn-by-doing" philosophy as a Project Manager with Eliyahu Goldratt in the deployment of Theory of Constraints with General Motors. Formal Lean training occurred with former Toyota executives with the Kaizen Institute of America, which Bob applied in a key role in the design and deployment of Lean at Black & Decker Corporation during the 1990's. As a Project Manager with the Spectrum Management Group, Bob worked with client companies to implement Lean philosophy in a variety of processes,

As a Lean Sensei, Bob led a team for the \$8.0 billion Celestica Corporation to win the first-ever Shingo Award in the Electronics Manufacturing Services industry in 2005. Bob has played key roles in Lean Manufacturing implementation, Lean Office processes, Theory of Constraints thinking, Operational Assessment, Management, Business development, and Process redesign. Bob offers skills in motivation, leadership, and operational improvements in multi-location environments. He has extensive experience in the implementation productivity programs as Kaizen, Six Sigma, Supply Chain Development, and Office Lean. Bob also has written numerous articles about Lean deployment and has authored the book "Wrestling the Gorilla" –a do-it-yourself guidebook to implementing a basic Lean production system.